

Where Georgia comes together.

AGENDA WORK SESSION OF THE PERRY CITY COUNCIL March 5, 2018 5:00 P.M.

- 1. <u>Call to Order</u>: Mayor James E. Faircloth, Jr., Presiding Officer.
- 2. <u>Roll:</u>
- 3. <u>Items of Review/Discussion</u>: Mayor James E. Faircloth, Jr.
 - 3a. <u>Economic Development</u>
 - 1. Strategic Plan Amendment Mr. R. Smith.
 - 3b. Administration
 - 1. Follow up relative to solid waste collection Mr. L. Gilmour.
- 4. <u>Council Member Items:</u>
- 5. <u>Department Head Items:</u>
- 6. Adjourn.



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OFFICE OF THE CITY MANAGER

MEMORANDUM

TO:

Mayor/Council

FROM:

Lee Gilmour, City Manager

DATE:

March 1, 2018

REFERENCE:

Advanced Disposal Assessment

When Council awarded the residential/commercial solid waste collection/disposal bid to Advanced Disposal, it stated it wanted an assessment of the services/responses within the first quarter of the contract. The assessment is outlined below.

- 1. The amount of litter left behind since the vendor shifted to a rear loader has been reduced considerably.
- 2. There are still occasional complaints about mixing solid waste with recyclable material. Those complaints are decreasing.
- 3. Damage to totters has dropped considerably.
- 4. Advanced Disposal management has been quicker to respond to City issues.
- Commercial recycling has not advanced very far. Administration recommends
 the City collect commercial recyclable materials, place in a dedicated dumpster
 and have Advanced handle processing.
- 6. City Hall recycling shifted to Advanced Disposal.
- 7. Advanced Disposal is rerouting certain streets to provide better service.
- 8. Still having issues with missed streets but the frequency is declining.
- 9. Much better communication between local management and Customer Service.

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- 10. Advanced Disposal billed commercial customers for January 2018 when it was the City's responsibility. Some customers received two bills.
- 11. Advanced Disposal's commercial data base is weak. Having to correct by Customer Service.
- 12. First commercial bill from Advanced Disposal overcharged the City by approximately \$11,000.00. This is being corrected.
- 13. Advanced Disposal not using contract price for additional pick-ups. This is being addressed.

There have been a number of other benefits with the City taking over commercial billing. These include:

- 1. All commercial users being billed based on use. Joint users having to pay.
- 2. Unbilled, overbilled or under billed accounts being adjusted.
- 3. Stormwater charges being reviewed and adjusted.
- 4. Fire fee accounts being reviewed and adjusted.

ce: Mr. R. Smith Ms. V. Sanders Mr. T. Ennis