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Customer Service

## MEMORANDUM

TO: Perry Residents

REFERENCE: Senior Citizen Exemption

Mayor and City Council have approved the provision of financial assistance for City residents who meet certain guidelines. The program is outlined below.

### City Financial Assistance Program

1. Covered fees

This program applies to the City's solid waste fee, water and gas base fee, stormwater fee and fire protection fee.

2. Eligibility

If the City utility account is in your name and

- a. You are sixty-five (65) years of age at the time of application or have been determined totally disabled according to a current ruling of any agency of this state or the Federal government; and
- b. The total gross annual income from all sources does not exceed \$38,900.00; and
- c. The account is a residential service meter

3. Application process

- a. Utility account holder must apply in person to the Customer Service office at Perry City Hall (1211 Washington Street).
- b. Provide effective tax return or Social Security statement confirming total household income.

4. Time frame

If your income changes you should report changes to our Customer Service Department.

5. Restrictions

- a. **The program is subject to availability of non-tax funds.**
- b. Should it be determined the applicant provided false information, service will be canceled until the entire program's costs for that account are paid.
- c. Program is non-transferable
- d. City has sole authority to determine eligibility.

Should you have any questions, please contact Customer Service at 478-988-2754.